

AGENDA PAPERS FOR SCRUTINY COMMITTEE

Date: Wednesday, 10 July 2024

Time: 6.30 pm

Place: Committee Rooms 2 & 3, Trafford Town Hall, Talbot Road, Stretford

M32 0TH

	AGENDA	PART I	Pages	
1.	ATTENDANCES			
	To note attendances, including Officers, ar	nd any apologies for absence.		
2.	MEMBERSHIP OF THE COMMITTEE 202	24/25	1 - 2	
	To note the Membership of the Committee including the appointment of Chair and Vic	·		
3.	COMMITTEE TERMS OF REFERENCE 2	2024/25	3 - 6	
	To note the Terms of Reference of the C Year.	ommittee for the 2024/25 Municipal		
4.	MINUTES		7 - 16	
	To receive and, if so determined, to agree the meeting held on 13 March 2024.	e as a correct record the Minutes of		
5.	DECLARATIONS OF INTEREST			

Members to give notice of any interest and the nature of that interest relating to any item on the agenda in accordance with the adopted Code of Conduct.

6. QUESTIONS FROM THE PUBLIC

A maximum of 15 minutes will be allocated to public questions submitted in writing to Democratic Services (democratic.services@trafford.gov.uk) by 4 p.m. on the working day prior to the meeting. Questions must be relevant to items appearing on the agenda and will be submitted in the order in which they were received.

7. LEADER OF THE COUNCIL'S PRIORITIES AND CORPORATE PLAN 2024/27

17 - 34

To receive a verbal report from the Leader of the Council.

8. **CONSTITUTIONAL REVIEW 2024**

35 - 42

To consider a report of the Constitutional Working Group from the Monitoring Officer

9. EXECUTIVE RESPONSE TO THE EVENTS AT OLD TRAFFORD TASK AND FINISH GROUP

43 - 50

To receive the response from the Executive following submission of the Task & Finish group report, Events at Old Trafford, to the meeting of the Executive on the 29th January 2024.

10. EXECUTIVE RESPONSE TO ACCESS TO COUNCIL SERVICES SCRUTINY REPORT

51 - 54

To receive the response to the Scrutiny report submitted to the Executive on the 11th December 2023.

11. REDUCING CAR DEPENDENCY TASK AND FINISH GROUP DRAFT REPORT

To Follow

To receive the draft report from the Chair of the Task and Finish group.

12. COMMITTEE WORK PROGRAMME 2024/25

55 - 64

To consider items for the 2024/25 work programme.

13. URGENT BUSINESS (IF ANY)

Any other item or items which, by reason of special circumstances (to be specified), the Chair of the meeting is of the opinion should be considered at this meeting as a matter of urgency.

14. EXCLUSION RESOLUTION (REMAINING ITEMS)

Motion (Which may be amended as Members think fit):

That the public be excluded from this meeting during consideration of the remaining items on the agenda, because of the likelihood of disclosure of "exempt information" which falls within one or more descriptive category or categories of the Local Government Act 1972, Schedule 12A, as amended by The Local Government (Access to Information) (Variation) Order 2006, and specified on the agenda item or report relating to each such item respectively.

SARA TODD

Chief Executive

Membership of the Committee

Councillors F. Hornby (Chair), M.J. Taylor (Vice-Chair), J.M. Axford, G. Coggins, F. Cosby, W. Frass, K. Glenton, B. Hartley, D. Jarman, W. Jones, S. Thomas, D. Butt (ex-Officio) and D. Western (ex-Officio).

Further Information

For help, advice and information about this meeting please contact:

Harry Callaghan, Democratic Officer,

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This agenda was issued on **Tuesday**, **2 July 2024** by the Legal and Democratic Services Section, Trafford Council, Trafford Town Hall; Talbot Road, Stretford, Manchester, M32 0TH

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TRAFFORD COUNCIL

MEMBERSHIP OF COMMITTEES 2024/25

Notes on Membership:

- (1) The Scrutiny Committee shall have a membership of 11, or, where this does not achieve the political balance required under the Local Government and Housing Act 1989, whatever figure is necessary to reflect the proportional representation of political groups.
- (2) The Scrutiny Committee shall be chaired by a Councillor who is a member of the largest political group on the Council. The person appointed as Vice-Chair shall not be a member of the same political group as the person appointed as Chair.
- (3) The Chairs of both the Health Scrutiny Committee and the Children and Young People's Scrutiny Committee shall be appointed as ex-officio Members of the Scrutiny Committee.

COMMITTEE	NO. OF MEMBERS

SCRUTINY COMMITTEE

11

(plus the Chair of Health Scrutiny Committee and the Chair of Children and Young People's Scrutiny Committee as ex-officio Non-Voting Members)

LABOUR GROUP	CONSERVATIVE GROUP	LIBERAL DEMOCRATS GROUP	GREEN PARTY GROUP
Councillors:	Councillor:	Councillor:	Councillor:
Fianna Hornby CH Jill Axford Francis Cosby Keleigh Glenton Benjamin Hartley David Jarman Will Jones Simon Thomas	Michael Taylor V-CH	Will Frass	Geraldine Coggins
TOTAL 8	1	1	1



SCRUTINY COMMITTEE

Terms of Reference

 To act as the Council's Overview and Scrutiny Committee and Crime and Disorder Committee for the purposes of all relevant legislation including, but not limited to, the Local Government Act 2000 (as amended), and Police and Justice Act 2006.

General Role

- 2. Subject to statutory provision, to review and scrutinise decisions made or actions taken in connection with the discharge by the Council of its functions and by relevant partner authorities.
- 3. In relation to the above functions:
 - a) to make reports and/or recommendations to the full Council, Executive of the Council, any joint committee or any relevant partner authority as appropriate
 - b) to consider any matter affecting the area or its inhabitants
- 4. In relation to any function within the remit of this Committee:
 - a) as set out in (b) below to exercise the power to call in, for reconsideration, executive decisions made but not yet implemented set out in Section 21(3) of the Local Government Act 2000.
 - b) The call-in of an executive decision is to be exercised as follows:
 - i) the decision must not have been designated as urgent by the decision taker
 - ii) the request to call in a decision must be made within 5 working days of the decision being published
 - iii) any 3 members of an overview and scrutiny committee or select committee can ask the Chair of this Committee or, in his/her absence, the Vice-Chair to call in an executive decision
 - iv) in deciding whether or not to approve the request to call in a decision, the Chair or Vice-Chair may consult the Vice-Chair and the chairs of the Select Committees as appropriate
 - v) if the Chair, or Vice-Chair as appropriate, approve the call in of a decision the request to call in the decision must be made to the Chief Executive within the timescale set out in (ii) above

- vi) the Chair may decide, after consulting as appropriate, to call in a decision whether or not a request under (iii) has been received.
- 5. To put in place and maintain a system to ensure that referrals from overview and scrutiny to the Executive, either by way of report or for reconsideration, are managed efficiently and do not exceed the limits set out in the Constitution.
- 6. At the request of the Executive, to make decisions about the priority of referrals made in the event of reports to the Executive exceeding limits in the Constitution, or if the volume of such reports creates difficulty for the management of executive business or jeopardises the efficient running of Council business.
- 7. To report annually to full Council on its workings, set out their plans for future work programmes and amended working methods if appropriate.

Specific functions

- 8. Maintain a strategic overview of progress towards the achievement of the ambitions and priorities within Trafford's Sustainable Community Strategy.
- 9. Identify the Committee's strategic priorities and determine the Overview and Scrutiny work programme to facilitate constructive evidence based critical-friend challenge to policy makers and service providers within the resources available.
- 10. Assist and advise the Council in the continued development of the Overview and Scrutiny function within Trafford.
- 11. Receive, consider and action as appropriate requests:
 - a) from the Executive in relation to particular issues; and
 - b) on any matters properly referred to the Committee
- 12. Identify areas requiring in-depth review and allocate these to an appropriate Topic Group. The Committee in consultation with the leader of the relevant Topic Group will set the terms of reference, scope and time frame for the review by the Topic Group.
- 13. In relation to the terms of reference of the Committee it may:
 - a) assist the Council and the Executive in the development of its budget and policy framework by in-depth analysis of policy issues;
 - b) review and scrutinise the decisions made by and performance of the Executive and/or committees and Council officers both in relation to individual decisions and over time;
 - c) review and scrutinise the performance of the Council in relation to its policy objectives, performance targets and/or particular service areas;

- review and scrutinise the performance of other public bodies in the area and invite reports from them by requesting them to address the overview and scrutiny committee and local people about their activities and performance;
- e) conduct research, community and other consultation as it deems appropriate in the analysis of policy issues and possible options;
- f) question and gather evidence from any other person with their consent.
- g) consider and implement mechanisms to encourage and enhance community participation in the development of policy options;
- question members of the Executive and/or committees, senior officers of the Council and representatives of relevant partner authorities on relevant issues and proposals affecting the area and about decisions and performance;
- i) liaise with other external organisations operating in the area, whether national, regional or local, to ensure that the interests of local people are enhanced by collaborative working; and
- j) undertake any other activity that assists the Committee in carrying out its functions.

Delegation

14. The Scrutiny Committee shall have all delegated power to exercise the power and duties assigned to them in their terms of reference.



SCRUTINY COMMITTEE

13 MARCH 2024

PRESENT

Councillor D. Acton (in the Chair).

Councillors J. Holden (Vice-Chair), J.M. Axford, G. Carter, W. Frass, D. Jarman, W. Jones and L. Walsh

In attendance

Councillor Ross Leader of the Council

Councillor Patel Executive Member for Economy and Regeneration

Councillor Williams Executive Member for Climate Change

Sara Saleh Corporate Director of Strategy and Resources
Adrian Fisher Director of Growth and Regulatory Services

Harry Callaghan Democratic Officer

APOLOGIES

Apologies for absence were received from Councillors G. Coggins, M.J. Taylor, B.G. Winstanley, D. Butt and D. Western

26. MINUTES

Councillor Carter raised that he had not had a response from officers on two questions asked at the Scrutiny meeting dated 16th January 2024. Firstly, regarding a knotweed issue within his ward, and the second around plans surrounding William Wroe golf course.

RESOLVED:

- 1) That the minutes of the meeting held 16 January 2024, be agreed as an accurate record and signed by the Chair.
- 2) That Councillor Carter receive responses to the two questions raised.

27. DECLARATIONS OF INTEREST

No declarations were made.

28. QUESTIONS FROM THE PUBLIC

No questions were received.

29. CORPORATE PLAN UPDATE

Councillor Ross, Leader of the Council, spoke through the presentation that was circulated with the agenda, which provided an update on the activity to date relating to the Corporate Plan, key highlights relating to the three strategic priorities in the last year, and the next steps in progressing the Corporate Plan.

The Committee were informed that the number of Corporate Priorities started with seven, however, this had gone down to three, with the Leader informing the Committee of the highlights and achievements done by the Council across the Municipal Year to address them.

The first priority – Reducing Health Inequalities – included the following: launch of Trafford's Tobacco Alliance; accessible cycling activity via Wheels for All; a physical activity referral scheme in Partington; a new cycle hub at Stretford Leisure Centre; place based physical activity plans, starting with the inaugural Broomwood Moving Network; beat the streets, which promoted physical activity between families; and the establishment of a fall's prevention service.

The second priority was 'Supporting People out of Poverty' and the Leader shared the work done over the past year. Trafford Council was now paying the Real Living Wage and signed up to the Greater Manchester (GM) Good Employment Charter, Trafford's Council tax support scheme was now the best in GM, and the Trafford Assist scheme was administering support more than £3.2Million. The Committee were informed that the Poverty Action Group continued to meet quarterly, with the Trafford Poverty Strategy refreshed in autumn 2023, incorporating the poverty truth commission's findings. The Leader added that one of the recommendations of the Poverty Truth Commission had led to the creation of the One Stop Shop. This was being trialled at Stretford Public Hall and provided residents access to different Council service in one location.

The final priority – Addressing the Climate Crisis – included highlights such as the establishment of a strategic partnership supporting the decarbonisation of Trafford Park Business under the Bee Net Zero Brand, grant funding to progress the development of the civic quarter low carbon heat network, the replacement of existing gas boilers with air source heat pumps and solar panels at the refurbished Altrincham Leisure Centre, and the introduction of Be.EV Electric Vehicle Charging infrastructure in the Borough. The Leader also mentioned the programme of urban tree planting, agreed with City of Trees, and the Walking, Wheeling and Cycling Strategy which had been launched.

The Leader shared other key activity achieved across the year, which included but was not limited to the following projects; the Right to Streets Project, work to tackle violence against women and girls with the Policy Lab, Trafford LIVE, the launch of a new supported housing strategy, a £160 million residential scheme bringing 639 new private and affordable homes, and the launch of the new Cultural Strategy.

The Leader finished by reminding the Committee that the current Corporate Plan came to an end that year and highlighted the changes which had taken place in this time. A timeline for the implementation of the next Corporate Plan was then shared, with this expected at the Executive and Council in July.

Councillor Axford was unsure what the performance indicators within the presentation were and asked whether there were any case studies of how people had been supported out of poverty. Councillor Axford asked further whether there were any statistics on the take up of cycling and the impact of active travel

schemes. Councillor Axford highlighted that the level of licensed vehicles being electric, was remaining consistent at 2.5% and not going up. The Leader referred Councillor Axford to a report that went to the Executive in January, which included a lot more information and statistics supporting the headline figures included within the presentation. The Leader felt it was too soon to review what had happened with regard to active travel, however, was very keen to review the impact over the medium-to-long term. The Leader and the Corporate Director of Strategy and Resources assured Councillor Axford that there would be case studies within the end of year Corporate Plan report. Councillor Williams, Executive Member for Climate Change, agreed that more needed to be done to present how many people are using the Active Travel schemes to promote the facilities more widely. Councillor Williams also added that around £90,000 had been secured in grant funding to be spent on installing cycle storage facilities across the Borough.

Councillor Carter asked the Leader several questions. Firstly, Councillor Carter was pleased to see how importantly the Council was taking vaccinations for children and asked how schools were engaged in this, particularly during admissions. The Leader referred Councillor Carter to the work done, and ongoing, by the Director of Public Health on vaccinations in schools, especially around measles.

Councillor Carter asked if a headline summary could be provided of the Council tax support scheme, including a comparison of generosity against other GM Boroughs. The Leader agreed with this point and would take this away to provide a headline summary for Members moving forward.

Councillor Carter enquired as to whether it would be possible to see how the climate change priority will be embedded in the redevelopment plans of Trafford Wharfside. The Leader responded that this would be embedded within the plans and was pleased with the appointment of the Head of Climate Change in the Municipal year.

Continuing with the climate change priority, Councillor Carter asked whether there had been any consideration of solar power in Local Authority schools, highlighting the case study of a school he was parent governor. The Leader pointed to the public sector decarbonisation scheme which had taken place some years earlier, which had not been successful. However, the Leader added that the GM Green Summit in October 2023, included a solar schools initiative which several primary schools within Trafford had signed up to.

Councillor Carter asked finally if the Council knew why ultra-low emission vehicles in Trafford was only a third of what it was in similar boroughs. The Leader did not have an answer to this in the meeting and would get back to Councillor Carter on this.

Councillor Holden supported the right to the streets project, however, felt dimming of streetlights was taking effect across the Borough and asked if there had been any discussion around street lights during this project. The Leader responded that this feedback would be considered as the project continued.

Councillor Holden asked further when the Bee Network was going to arrive in Trafford. The Leader felt Trafford was already benefitting from the Bee Network, through the £2 fare on buses and the Bee Network app which had been through improvements. The Committee were informed that the yellow buses would be in Trafford by January 2025, with Trafford having to wait until tranche three for this. However, the Leader felt this had given the Borough the chance to take some learning from how the new system had worked in other boroughs. The Leader recognised that wards such as Manor and Bucklow St. Martins were underserved by buses and felt that this extra time to consider the Bee Network provided greater opportunity to look at where the network was not working for residents. Councillor Williams added that the rationale for Trafford being in tranche three was due to areas in North GM being less served by the Metrolink.

Councillor Frass referred to the next steps of the Corporate Plan and asked Councillor Ross who the key stakeholders referenced in the presentation were to be. Councillor Frass also asked whether the Leader could provide any support on a particularly underserved school bus route within his ward, where he had struggled to get contact from Transport for Greater Manchester (TfGM). The Leader asked Councillor Frass to email him regarding the school bus route. The Leader informed Councillor Frass that there were a vast range of partners who would be involved in the establishment of the new Corporate Plan. This included the police, housing providers, NHS Providers, and Trafford College. The Leader emphasised his excitement for the plan.

Councillor Jones appreciated the Be.EV rollout and asked if there were any plans of extension of Be.EV to increase its output and improve its app, which he considered poor. The Leader highlighted the desire to expand the network of electric chargers across Trafford and GM. However, despite Trafford being in a strong position regarding EV rollout, other authorities were at different stages. The Leader asked Councillor Jones to share the app issues with him after the meeting, so he could take this away.

Councillor Jones asked further if any of the themes being thought of for the next Corporate Plan could be shared. The Leader provided a taste for what priorities were being considered for the new Corporate plan. The climate crisis was to remain high, as well as providing the best start for children and young people in the borough, allowing people to live healthy independent lives, housing for all, and culture, arts, and heritage for all across the Borough.

Councillor Walsh recognised how sobering the budget could be. However, Councillor Walsh felt it important to remember and recognise how much work really went on and applauded the Council for this.

The Chair thanked the Leader and the Corporate Director for attending and providing the presentation.

RESOLVED:

1) That the presentation be noted.

- That the Leader provide Councillors with a headline summary of the Council's Council tax support scheme including a comparison with other Greater Manchester boroughs.
- 3) That the Leader provide Councillor Carter a response to his question on electric vehicle usage in Trafford.
- 4) That Councillor Frass should email the Leader regarding the school bus route in his ward.
- 5) That Councillor Jones provide the Leader with feedback on the Be.EV app for the Leader to take back to relevant officers at Be.EV.

30. CARRINGTON RELIEF ROAD

The Chair highlighted that questions and queries had been received from the Friends of Carrington Moss group. The responses to these questions had been shared with the Committee prior to the meeting and had also been sent to the group directly.

The Director of Growth and Regulatory Services introduced the report and spoke through a presentation to illustrate the background for why the Council needed to make improvements to infrastructure. The Committee were informed and reminded that the Carrington and Partington area had been through rapid industrial expansion over the last 100 years. Despite previously being well connected areas, especially by rail, over the last 40 to 60 years, the infrastructure had eroded, and the area was left with a legacy road network with the area now isolated. The Director provided an overview of the geography of the area which caused this isolation. As such, the Director informed Committee Members that this placed significant pressure on the A6144.

The Director continued by highlighting the decision by the Council to make the area one of focus, most recently through the Places for Everyone scheme, which aimed to bring significant investment to the area, with 5000 homes by the 2040s.

As such, the Director added that this level of new development, in an area with poor accessibility compounded the need for infrastructure development. The relief road and its location had been identified in September 2021. The route totalled 3.5KM and included work to the adjacent roads. The Director then shared the funding behind the project.

The Carrington Spur which currently existed in the area, had deliberately excluded pedestrians and cyclist and had been designed in a time when car was king. The Director informed Members that the new road was being designed to encourage further support to the Council's active travel schemes. The Director finished by sharing a draft picture of what the road would look like.

Councillor Axford understood the rationale behind the road, however, remained concerned about the implications of increased car usage on the road. Councillor Axford enquired as to why there was no bus lane on the road. Councillor Axford asked how confident the Director was of receiving the funding from the Greater

Manchester Combined Authority (GMCA) which was included in the report. Councillor Axford also asked how the public engagement in January had gone.

Regarding the bus lane, the Director of Growth and Regulatory Services responded that there was increasing thinking that buses should be incorporated with the main carriageway, with liaison ongoing with Transport for Greater Manchester (TfGM) to look at the approach which should have been taken with buses. The Director did add that discussions with TfGM did involve whether buses required their own arrangements at the junctions along the road.

The Director of Growth and Regulatory Services apologised, saying the report should have been updated regarding the public engagement. This had been due to take place in the Spring, however, due to logistical and technical reason this had been delayed, with an intention to launch in May.

The Director recognised the very clear risk related to funding, mentioned a formula which had gone to the Planning and Development Management Committee around how the Council could gather proportionate contributions from developers, which had been developed and was now active. The Director did inform Members that some public funding would be required, however, was confident that across this area of Greater Manchester, there were schemes which would support the infrastructure due to the housing and economic benefits of the project. The Executive Member for Climate Change, Councillor Williams, added that work was already being advanced to get funding from the Department for Transport, with every opportunity to receive funding being explored.

Councillor Axford understood what the Director of Growth and Regulatory Services was saying regarding the buses, however, reiterated her disappointment. The Executive Member for Economy and Regeneration, Councillor Patel, encouraged Councillor Axford to not be disappointed, as they felt the road would hugely increase the bus link to Partington and without the new road there would have been no improvement to the service.

Councillor Carter asked whether the buses would be staying on the A6144 to service residents and workers in Carrington, rather than coming onto the new road which would bypass the area. The Director of Growth and Regulatory Service felt that with bus franchising it allowed greater influence for the Council to determine the routes they took. The Director recognised that there would be a combination, with some bus routes offering faster routes out of Partington via the new road, whilst other routes remaining and serving Carrington, with the route being calmer.

Councillor Carter asked what the level of risk would be relating to the £50Million of funding still to be secured. The Director responded that in theory there was enough funding in the development to meet the needs currently required. The risk would arise from getting the first part of the infrastructure development underway, as once this began, it would enable development to come forward.

Thirdly, Councillor Carter asked how the road would impact the peat land South of the proposed carriageway, particularly in relation to drainage. The Director of Growth and Regulatory Service shared an old image, displaying how the road ran

entirely North of the peat area. Initial ground inspections, with more to follow, had shown only a very small lens of peat in one area. As such, despite being a factor, the Council was not currently concerned about peat.

Councillor Carter's final question asked what chance there would be to reopen the old rail lines which still existed in the area. The Executive Member for Climate Change informed Councillor Carter that this was not something the Council was opposed to, however, it was not something the Council had the gift to determine. Trafford had recognised that the road was currently at capacity and to deliver the 5000 homes involved in Places For Everyone, the existing highways network would need to be upgraded. Councillor Carter encouraged the Council to make the message clear around how the establishment of railway line was not a decision for the Council to make. The Executive Member for Economy and Regeneration took the point, adding that there were plans to make use of the disused rail lines for the Council's active travel strategy.

Councillor Frass recognised the requirement for Government to instigate the railway being reopened, however, questioned why the Council would be allowed to repurpose it as a walking and cycling route instead. As such, Councillor Frass enquired as to whether it could be repurposed as a tram route which would have Greater Manchester control. The Director of Growth and Regulatory Services informed the Committee that the railway was still owned by Network Rail and the Council had surveyed some of the structures to find them to have deteriorated. Regarding the Metrolink, the Director highlighted the rapid transit strategy which was currently being developed by TfGM. The Council was pushing for New Carrington to be included in longer term projects related to this strategy, however, recognised the demand for projects of expansion to the Metrolink due to its success.

The Chair asked if the cancelling of the Manchester HS2 expansion was going to make a difference to funding. The Executive Member for Economy and Regeneration responded that there was currently no evidence supporting the idea that this money would be put into public transport.

Councillor Holden asked whether there was sufficient expert advice, guidance, and information being sought to avoid issues going through the old petrochemical site. The Director of Growth and Regulatory Services responded that this consideration had been included within the report, with it likely to be an issue and concern. The Committee were reassured that the aim was to disturb the ground as little as possible.

Councillor Frass enquired as to where suspected contaminated drainage was going, with it being separated to prevent cross-contamination. The Executive Member for Economy and Regeneration responded that a formal remediation strategy was being worked on with the landowner and the Environment Agency, with the answer to this to come through that. The Director provided a further response referring to ensuring that the water from the road does not mingle with the ground water and its contaminants.

Chair thanked Councillors and Officers for their responses.

RESOLVED: That the contents of the report be noted.

31. ITEMS FOR CONSIDERATION FOR THE MUNICIPAL YEAR 2024/25

Councillor Acton provided an overview of what work had been completed across the year, and referenced the Reducing Car Dependency task and finish group report which would come in the next Municipal Year. Councillor Acton also informed Members of the Committee that responses to the Scrutiny reports looking at Access to Council Services and Events and Old Trafford would come to the Committee in 2024/25. Councillor Acton also reminded Members of the Budget reports which come every year, firstly in November, outlining the draft proposals, and the Scrutiny response that goes to the meeting in January, with Budget Scrutiny set to take place in late November again.

Councillor Walsh recognised the Events at Old Trafford Task and Finish group report, adding that the report did not scrutinise the parking service on matchdays at Old Trafford, and felt this was something that the Committee could bring to a meeting in the future. Councillor Walsh added that there was an opportunity for Council officers to play a greater role in matchday parking at Old Trafford.

Councillor Axford asked whether the topic of Travellers in the Borough be brought back in the new year, with persistent issues remaining.

Councillor Axford added further that there would be opportunity later in the year to look at the Bee Network as it comes to Trafford through Tranche three by the end of 2024. Councillor Axford raised the opportunity to get colleagues from the Greater Manchester Combined Authority (GMCA) to attend and discuss.

Councillor Axford also raised concerns on affordable housing in the Borough, as well as looking at remaining issues with housing providers such as L&Q.

Councillor Carter questioned whether Carrington Relief Road needed to come to the Committee again, if there is not going to be a fundamental change in that time. The Chair responded that it had been agreed to monitor the project once agreed by the Executive, however, added that it was up to the Committee to decide when they felt it was relevant to bring the item. Councillor Axford felt that the financial risk of the project should be considered. Councillor Carter did not disagree with either of these points but felt that unless there was set to be a significant decision point over the 12 months, the Committee would be considering the same points.

Councillor Carter added further whether a work needed to be considered on the duration and duplication of roadworks, citing the case of Kings Road and the timeline behind this. Councillor Carter asked whether there was appetite of the Committee to review and assess the Council's ability to govern Trafford's roadworks, due to the Community impact of roadworks overrunning. Councillor Axford agreed that this would be interesting to look at.

Councillor Carter raised a further point regarding Council investment in IT systems and resources, adding that he could not find any measure of performance within the Council of how these systems performs versus what was in the capital expenditure request to justify it being invested in. Councillor Holden raised caution with measuring IT due to the everchanging world and scenario of IT. Councillor Carter responded that he felt it was legitimate to look back at the expectations offered in IT services, to see how they succeeded.

Councillor Jones raised concern around transparency from One Trafford and their Traffic department, questioning how their matrixes worked around completing road repairs and putting new crossings. Councillor Jones felt there was a lack of transparency on this, adding that One Trafford had mentioned to him in the past that they could bring a presentation on this.

Councillor Frass raised the point on Access to Council Services and felt more work could be done on this topic. The Chair responded that a response to the report would come from the Executive in the new Municipal year, adding that there could be an opportunity to look at this in more detail following that response.

Councillor Frass applauded the September meeting which looked at the issues of Damp and Mould and felt there was opportunity to revisit this again. Councillor Acton responded that it would be worthwhile to have officers from these housing providers to come again and provide a response to some of the promises which were made last time round.

The meeting commenced at 6.30 pm and finished at 8.37 pm





Corporate Plan 2024 – 2027 Scrutiny Update

Cllr Tom Ross
Leader of the Council
July 2024



The Journey So Far...

Corporate Plan: Where are we now?

Trafford had a Corporate Plan from **2018-2022** with seven priorities.

It was refreshed in **November 2021** following the impact of covid and to simplify the council's focus. Consultation with residents and staff took place.

Three corporate priorities were agreed in 2021 and the current plan runs from 2021 to 2024.



Our Trafford, Our Future: 2021-2024



Vision

Trafford – where all our residents, communities & businesses prosper

Outcomes



All our residents will have access to quality learning, training and jobs



All our communities will be happy healthy and safe



All our businesses and town centres will be supported to recover and flourish for the benefit of everyone

Priorities



Reducing health inequalities



Supporting people out of poverty



Addressing our climate crisis

'better health, better jobs, greener future'

Document Pack Page 2

So much has changed....

Post covid recovery

Trafford narrative

EPIC values

Elections

Devolution Trailblazer

Carbon Neutral Action Plan

CCG and ICB integration

Finance and Change

NHS Waiting lists

Cost of Living

Places for Everyone

Culture Strategy

Levelling Up Fund

Children's Mental Health

Budget position

Census

Growth Agenda

New Leader

Inequality widening

Ofsted

Strategic Partnerships

Poverty Truth Commission



Document Pack Page

Corporate Plan: Current position

The new 3-year plan retains the vision and the outcomes.

The priorities have been expanded to contain **five priorities**, which better reflect the breadth of Council activity.

Each priority is supported by 'We Will' statements and are outlined in the following slides.

The new Corporate Plan will go to **Council** on 17 July 2024.

The work on the new Corporate Plan is helping us to prepare for the **Peer Review in January 2025.**





Priority 1: The best start for our children and young people

- 1. Work with our local education and business partners to ensure our young people in Trafford have the best possible access to education, apprenticeship and employment opportunities.
- 2. Encourage and promote good mental and physical health in children.
- 3. Provide the right help at the right time for families.
- 4. Work with our partners to support our children and young people who have Special Needs and Disabilities.
- 5. Be ambitious for children by continuing to invest in services for Children and Young People and delivering in house youth services.
- 6. Work positively with our Children in Care, and our young people who have experienced care, to ensure we put them at the heart of what we do.



Priority 2: Healthy and independent lives for everyone

- 1. Improve health and wellbeing to reduce the impact of poverty, concentrating on communities with the greatest need.
- 2. Work with our partners to provide fair and accessible services to maximise our residents' physical and mental wellbeing.
- 3. Work in partnership with communities and the voluntary sector to deliver our priorities.
- 4. Make sure our residents and carers receive the right level of support at the right time.
- 5. Safeguard our residents through the right, coordinated response.



Priority 3: Thriving economy and homes for all

- 1. Help people to gain skills and improve access to employment, to improve household income.
- 2. Enable an economy that works for all by supporting businesses, increasing investment, and improving our economic resilience.
- 3. Deliver on our regeneration priorities in town centres and key locations.
- 4. Work in partnership with agencies to prevent homelessness and to support those who are experiencing homelessness back into housing.
- 5. Deliver new housing developments that are affordable, adaptable, sustainable, and low-energy use, while working with partners to increase the energy efficiency in our homes.
- 6. Ensure accessibility for all by improving our highways, streetlighting, footpaths and resurfacing.



Priority 4: Address the climate crisis

- 1. Show leadership by reducing Trafford council's carbon footprint and increasing the amount we re-use, repurpose and recycle, as well as encouraging partners to do the same.
- 2. Adapt to climate change impacts, to increase local resilience and protect residents.
- 3. Ensure our green spaces are biodiverse and provide opportunities for residents to be social and active.
- 4. Work with businesses to reduce carbon output by decarbonising Trafford Park industrial estate and promoting it as area of good employment.
- 5. Expand electric vehicle charging infrastructure across Trafford.
- 6. Promote active and public travel by delivering our Walking, Wheeling and Cycling Strategy and ensuring Trafford's streets are safer and accessible.



Priority 5: Culture, sport and heritage for everyone

- 1. Expand access to culture and creativity, embed the new Cultural Strategy and attract further investment in arts and culture.
- 2. Invest into Trafford's leisure centres and deliver the programme in Partington.
- 3. Provide accessible, effective and sustainable physical activity and sport opportunities for our communities.
- 4. Ensure that Trafford's rich and diverse heritage is enjoyed by residents and visitors.
- 5. Expand and enhance the long-standing sporting heritage of Trafford to maximise future opportunities for businesses and communities.

Corporate Plan Outcomes

- All our residents will have access to quality learning, training and jobs.
- All our communities will be happy, healthy and safe.
- All our businesses and town centres will be supported to recover and flourish in an inclusive way.

Corporate Plan Timeline

CLT and Exec Member workshops held to draft the new priorities and 'we will' statements Aug 23 - Feb 24

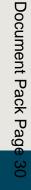
Directorate input on proposed priorities and 'we will' statements Mar – Apr 2024 Engagement activities with staff, strategic partners, residents, VCFSE etc Analysis of feedback and data May - June 2024

Council Sign-Off and Implementation of Corporate Plan

Jul 2024

Implementation, embedding and communication of the new Corporate Plan

Aug 2024 – Jan 2025



Feedback from our engagement activities

- Engagement activity included hearing from residents, colleagues and partners, to find out what they thought about our new priorities and 'we will' statements.
- This activity included a feedback survey, discussion at Department Management Team meetings, attendance at partnership events, drop-in sessions for staff and promotion of the changes through our internal communications and social media.
- Majority of survey respondents felt that the priorities were the right ones to focus on.
- 77% of the respondents either 'strongly agreed' or 'agreed' that our priorities can meet the Council's current and future challenges.
- Respondents supported the new 'we will' statements and these have been ranked according to feedback from the survey



What is most important to people?

- Good provision for children in Early Years
- Support for those with additional needs and older people
- Timely access to assessment and support services when these are needed
- Support for people living in poverty
- Access to great public transport
- Building cohesive communities
- Strong supported living provision
- Access to green spaces and opportunities for physical activity

Next Steps

- Present the new Corporate Plan at Council on 17 July
- Continue to develop the Key Performance Indicators (KPIs) and success criteria to shape the Annual Delivery Plan
- Commence half yearly reporting including KPIs and case studies to Executive
- Embed the corporate plan by:
 - Presenting at Let's Talk events July/August
 - Preparing videos for each priority
 - Newsletters, team meeting briefings
 - Liaising with businesses, schools and voluntary sector
 - Delivering social media plan
 - Updating key documents i.e. EPIC check in
- Prepare for the Local Government Association Peer Review
- Bring further updates to Scrutiny



Thank you and any questions?





TRAFFORD COUNCIL

Report to: Scrutiny Committee

Date: 10 July 2024 Report for: Decision

Report of: Director of Legal & Governance and Monitoring Officer

Report Title

2024 Review of Constitution: Council Meeting Arrangements

Summary

This report sets out the current constitutional provisions in respect of arrangements for Council meetings at Trafford Council.

Following a review by the Council's Constitutional Working Group (CWG), as summarised in the report, the report details recommendations to amend the Council's constitution it believes are required to improve the quality and equality of debates at meetings due to an increase in the items being placed on the meeting agenda.

Recommendation(s)

It is recommended that the Scrutiny Committee:

- i) Consider the current constitutional arrangements in respect of Council meetings as detailed in the report and
- ii) Agree the recommended constitutional changes proposed by the Constitutional Working Group, as detailed in the report; and
- iii) Recommend to Council that the recommended constitutional changes, as detailed in the report, are approved.

Contact person for access to background papers and further information:

Name: Dominique Sykes

1.0 <u>Introduction</u>

- 1.1 Due to a significant increase in the number of questions, motions and motion amendments, plus a number of external factors, it has become increasingly difficult to manage the meeting agenda, and as a result there were concerns about the quality and equality of debates during meetings.
- 1.2 As per a recent motion agreed at Council, it was determined that a review of the constitutional provisions in respect of meeting arrangements should be undertaken.
- 1.3 A review of the Council's constitutional provisions in respect of meeting arrangements provided an opportunity to look at how meetings are managed

and also conduct Executive and Council meetings more generally to see if the arrangements for those meetings can be improved in any way.

2.0 **Constitutional Review**

- 2.1 The Constitutional Working Group ("CWG") is a group which is convened from time to time to review specific sections of the constitution. Membership of the CWG is determined by a calculation of political balance. The terms of reference for the CWG are developed for each specific task. The scope of the review is also determined within the CWG's TORs.
- 2.2 The CWG was established by Council to review those sections of the Constitution which rules of procedure relating to the conduct of meetings of the Council and management therefore. It was agreed that the CWG would undertake its role by:
 - a) Reviewing areas in the Constitution to ensure that they are fit for purpose;
 - b) Considering changes proposed by Members, Officers and Committees to ensure that the proposed changes are fit for purpose;
 - c) Recommending proposed changes to the Standards Committee and the Scrutiny Committee for consideration;
 - d) Having due regard to advice from relevant officers and/or the Monitoring Officer;
 - e) Having due regard to the process for amending the constitution as detailed in the constitution.
- 2.3 The CWG agreed the following objectives for the review:
 - a) The CWG recognises the importance of ensuring that meetings can be conducted in a democratic, fair and efficient way.
 - b) The CWG will review the Council's constitution to review those sections of the Constitution which rules of procedure relating to the conduct of meetings of the Council and management therefore.
- 2.4 The CWG met as soon as possible following the elections in May 2024 and agreed that it should complete its review and shall use reasonable endeavours to ensure that final recommendations for changes to the Council's constitution are presented to the Scrutiny Committee and Standards Committee prior to the Council's ordinary meeting in July 2024.
- 2.5 The CWG have completed a review of the following:
 - a) Review the following areas in the Constitution to ensure that they are fit for purpose:
 - i. Part 1 How the Council Operates: Rights of Members of the public
 - ii. Part 3 Article 3 Rule 3: Right of Members of the Public
 - iii. Part 4 –
 - b) Rules of Procedure, in particular (but not limited to):
 - Rule 2: Ordinary Meetings of Council
 - Rule 5: Time and Place of meetings
 - Rule 9: Duration of meeting
 - Rule 10: Questions by members
 - Rule 11: Motions on notice
 - Rule 13: Rules of debate
 - Rule 21: Disturbance by public

- c) Executive Procedure Rules, in particular (but not limited to):
 - Rule 1.7: Place and Time of Executive Meetings
 - Rule 2.3: Business to be conducted
 - Rule 3.3: Attendance and speaking at meetings
 - Rule 2.6: Time and Duration of the Meeting
 - Rule 3.2: Public Questions
- d) Access to Information Procedure Rules, in particular (but not limited to): Rule 3: Rights to attend meetings and ask questions
- e) The Council's Petition Scheme
- f) any section of the constitution which is substantially linked and/or affected by the above rules and any other areas of the constitution as agreed by the CWG throughout the review.
- 2.6 Having completed the review, the CWG now make the recommendations detailed in section 3 to the Scrutiny Committee and Standards Committee
- 2.7 The Scrutiny Committee and Standards Committee are asked to consider and agree the proposed recommendations to change the constitutional arrangements and to recommend the approval of such changes to the Council at its ordinary meeting in July 2024.

3. Constitutional Review 2024: Council Meeting Arrangements

- 3.1 In summary, considerations of the CWG were largely focused around the following arrangements:
 - a) Meeting Time and Length
 - b) Petitions
 - c) Questions
 - d) Motions
 - e) A review mechanism for constitutional changes made.

4. Current Constitutional provisions.

- 4.1 Meeting time and length: Council meetings and Executive meetings are currently scheduled in the evening. Council meetings must be concluded by 9.30pm with a requirement to reconvene to conclude any unfinished items of business.
- 4.2 Petitions: The Council's petitions process allows members of the public to have direct influence on the political process and to raise concerns that are important to them/the Borough. The Council will respond to all the petitions it receives. Where the petition is heard is determined by the number of signatures. Those petitions with in excess of 500 are heard in Council meeting, subject to the arrangements set out in the Council's petition scheme.

4.3 Questions:

- a) The Councils procedure provides either: for a response to be issued at the meeting itself; or for a fuller written response to be issued to the questioner after the meeting.
- b) Public Questions: any member of the public can ask a question at any meeting of the Executive or at any Committee subject to them complying with the following:

- i. The questions being within the remit of the Executive or that they relate to a matter under discussion at the meeting.
- ii. The questions being submitted to the Council via email by 4 p.m. on the day before the meeting.
- iii. That the time to be allowed for all questions to be put and answered is limited to 15 minutes at the start of the meeting. If a question is deemed valid for referral to the meeting, the questioner will be offered the chance to present the question in person at the relevant meeting.

c) Member Questions:

- i. A member of the Council may ask the Leader, a Member of the Executive or the Chair of a committee any question without notice upon an item of the report of the Executive or a committee when that item is being received or is under consideration.
- A member of a committee or sub-committee may ask its Chair a question on any matter in relation to which the Council has powers or duties or which affect the Borough and which falls within the terms of reference of that committee or sub-committee, provided the following criteria is met: the question does not relate to a matter currently under review by an Overview and Scrutiny Committee; and notice of the question has been given to the Head of Paid Service in writing not later than 4.00 p.m. one clear working day before the date of the meeting; or (c) where the question relates to urgent matters, he/she has the consent of the Member to whom the question is to be put and the content of the question is given to the Head of Paid Service by 12 noon on the day of the meeting. A member asking a question with notice may ask a supplementary question without notice of the member to whom the first question was asked. The supplementary question must arise directly out of the original question or the reply.
- d) In recent Council meetings, the Chair has asked for original questions on notice to be taken as read. There has also been a request for responses to the original question to also be taken as read and published prior to the meeting, allowing business to move directly to supplementary questions. The objective of this approach has been to manage agenda items more effectively in order to completed all items of business within the meeting timeframe.
- 4.4 Motions: There are a number of procedural motions which can be moved without notice at a Council meeting. Pursuant to a motion which was agreed at a recent Council meeting, it was determined that the Council's constitution should be reviewed in respect of motions on notice. Motions must be about matters for which the Council has a responsibility or which affect the Borough, must be signed by at least 2 members, or with electronic consent of at least 2 members and must be delivered or submitted electronically to the Head of Paid Service not later than 4.00 p.m. six clear working days before the date of the Council meeting.
- 4.5 Review mechanism: The Council's constitution can be reviewed at any time subject to all constitutional changes being considered by the Council's Constitutional Working Group who make recommendations to both the Standards Committee and the Scrutiny Committee who, in turn, would make recommendations to full Council.

5.0 **CWG Recommendations**

5.1 Meeting Time and Length: current provisions to remain unchanged. The time that Council meetings are scheduled for and length of Council meeting, with an end time of 9.30pm, was felt to be inclusive and caused no concern. The approach is a long-standing approach and attendance at meetings has been good.

5.2 Petitions:

- a) The forum for hearing petitions going forward shall be amended to the Executive meeting. The current Petition Scheme shall be reviewed by the Director of Legal and Governance with a view to introducing a similar process for the conduct of petitions within an Executive meeting.
- b) It was acknowledged that whilst petitions do not often feature on Council agendas, that there is perhaps a need to ensure that the process is more embracing and informative for the petitioner.
- c) It was agreed that the Executive meeting would provide a more welcoming and relaxed forum to facilitate an interactive petition debate, improving the overall experience for the petitioner.
- d) It was also agreed that the principles of the current petition scheme should be transferred to the Executive forum to ensure that we have a structured debate across all parties.
- e) It was noted that the remit of the Executive meeting falls within the discretion of the Chair, the Leader and that this proposal would need his approval.

5.3 Questions:

- a) Public questions provisions are to remain unchanged.
- b) Provisions relating to Member questions without notice are to remain unchanged.
- c) Member Questions on Notice:
 - Questions and responses shall be afforded a maximum amount of 10 minutes on the agenda to conclude all associated business.
 - i. Any questions and/or responses that are not dealt with during the allotted time shall be dealt with outside of the meeting and shall be published along with the minutes of the meeting.
 - ii. Questions shall be placed at the beginning of the business agenda.
 - iii. Questions to be listed in order of political balance: Labour, Conservative, Liberal Democrats and Greens.
 - iv. The current informal approach of both primary questions and responses being circulated and published ahead of the meeting and thus taken as read at the meeting, to be adopted as a standard approach. Only supplementary questions and responses to be dealt with in the meeting.
 - v. The Chair shall exercise a strict control over the format and scope of supplementary questions.
 - vi. A process, with reasonable timescales, shall be developed by the Director of Legal and Governance in consultation with the CWG, for the submission of questions and provision of primary responses ahead of the Council meeting:
 - Noting that the current submission deadline of 4pm, one clear day prior to the meeting, will need to be amended to bring the submission deadline forward to provide more

time for officers and members to facilitate a process before the meeting.

- vii. A process, with reasonable timescales, shall be developed by the Director of Legal and Governance in consultation with the CWG, for the provision and publication of questions and/or responses which are not provided within the meeting timeframe.
- d) It was agreed that the current approach to primary questions and responses seemed sensible but it was acknowledged that improvements were needed to ensure that a primary response was provided in a reasonable timeframe before the meeting. It was acknowledged that receiving questions up to 4pm one working day before a meeting can cause some difficulties in obtaining a response ready for the relevant meeting. It was also agreed that this was equally important for any supplementary questions or responses that are to be concluded in writing after the meeting. It was agreed that a procedure in this respect should be developed.

5.4. Motions:

- a) Motions without notice provisions are to remain unchanged.
- b) Motion with notice:
 - i. It was agreed that the current scope of motions shall not be amended.
 - ii. The total number of motions on any one Council agenda shall be limited to 5.
 - iii. It was also agreed that the total number of motions shall be allocated to each political party in accordance with political balance. Labour may submit up to two motions per meeting. The Conservative Party, the Liberal Democrats and the Green Party may each submit one motion, should they choose to.
 - iv. Cross party motions shall be dedicated to the proposing party in terms of their entitlement to submit motions.
 - v. If Parties choose not to submit a motion, the entitlement of other parties shall remained unchanged.
 - vi. The process, particularly the timescales for submission of motions and amendments, shall be reviewed and amended by the Director of Legal and Governance, in consultation with the CWG:
 - Noting that the current submission deadline of 4pm, six clear workings days prior to the meeting for motions, will be amended to bring the submission deadline forward to provide more time for officers and members to facilitate a process before the meeting;
 - Noting that the current submission deadline of 4pm, one clear workings days prior to the meeting for amendments, will be amended to bring the submission deadline forward to provide more time for officers and members to facilitate a process before the meeting.
 - vii. It was agreed that more qualitative and substantive debates would be welcomed and that limiting the number of motions would help to ensure equality of debate across all agenda items. It was acknowledged that receiving amendments up to 4pm one working day before a meeting can cause some difficulties for officers and members.
- 5.5 Review Mechanism: New measures are to be introduced and reviewed after a period of 6 months by the CWG. It was felt that a six month review would help

to ensure that that new measures were working in the way that they are intended to and if not, allow further consideration of changes.

6.0 Standards Committee Recommendations

- 6.1 Recommendations made by the CWG were considered by members of the Standards Committee on 28 June 2024.
- 6.2 During the Standards Committee meeting the following was confirmed:
 - i) Paragraph (e) does not make it clear if the Chair of the Executive would retain their discretion, once the current Chair has "approved" the transfer of the principles of the current petition scheme which ensures all parties are represented.
 - Response: To clarify, the intention would be to seek the endorsement of the current Chair of the Executive committee to include the proposal to move Petitions to the executive forum in the CWG's report to Council. after which full Council would make a decision. If the decision to move Petitions to the executive forum was ratified by Council, then this decision would become a permanent protocol which would then fall outside of the Chair's discretion. Likewise, the intention was to acknowledge the Chairs role in respect of how the executive meeting is conducted. To be clear, the intention would be to seek the endorsement of the current Chair of the Executive committee to include the proposal to move the current Petition scheme principles over to the executive forum in the CWG's report to Council, after which full Council would make a decision. If the decision to move the current Petition scheme principles over to the executive forum was ratified by Council, then this decision would become a permanent protocol which would then fall outside of the Chair's discretion.
 - ii) The full petition practices that have been adopted for Full Council namely the structure of debate which allows for the petitioner, the administration and all opposition groups to address the subject of the petition in full must be replicated at Executive. These procedures must be fully codified within the revised Constitution Response: The CWG has already agreed that the principles of the current petition scheme should be transferred to the Executive forum to ensure that we have a structured debate across all parties (see recommendation d above). However, these principles currently sit within the Council's petition which is a document which sits alongside the Council's constitution. The recommendation is that the current position is retained and the petition scheme document is updated rather than the detailed procedural provisions being included the constitution.

6.3 The Standards Committee:

- i) agreed the recommended constitutional changes proposed by the Constitutional Working Group, as set out in section 5 of the report; and
- ii) Recommend the additional changes set out in section 6.4, to the Constitutional Working Group for consideration in its final report to Council; and
- iii) Recommend to Council that the constitutional changes as detailed in the report, including those set out in section 6.4, are approved.
- 6.4 Standards Committee Recommendations to CWG:

- i) In addition to the ten minute maximum amount of time on the agenda, the number of questions shall be limited to two per political group in any given meeting of the Full Council.
- ii) That the following amendments shall be made to the text of the original report and any such repetition thereof going forward:

Motion with notice:

It was agreed that the current scope of motions shall not be amended. The total number of motions on any one Council agenda shall be limited to 5.

It was also agreed that the total number of motions shall be allocated to each political party in accordance with political balance. [Delete – Labour] **The Administration Group** may submit up to two motions per meeting. [Delete – The Conservative Party, the Liberal Democrats and the Green Party] **Each different Opposition Group** may each submit one motion, should they choose to.

Cross party motions shall be dedicated to the proposing party in terms of their entitlement to submit motions.

6.5 These recommendations will need to be considered by the CWG before it makes its final recommendations to Council. If the CWG do not agree to the recommendations made by the Standards Committee, the views of standards committee would also be presented to Council who would be asked to make a final determination.

7.0 Other Options

- 7.1 Members of the Scrutiny Committee instead of agreeing the recommendations as set out above, could:
 - a) Make their own recommendations;
 - b) Propose amendments to the recommendations contained in this report;
 - c) Determine that no changes should be made to the current constitutional provisions in respect of meeting arrangements.
- 7.2 Any alternative recommendations or amendments proposed by the Standards Committee and/or the Scrutiny Committee would result in a referral being made back to the CWG for their consideration. Where agreement cannot be reached between the CWG, Standards Committee and/or Scrutiny Committee, the recommendations of the CWG shall be presented to full Council for determination with the views from committees confirmed.

8.0 Reason for recommendations.

8.1 The recommendations to amend the constitution as detailed in the report are necessary to bring about changes to how meetings are administered and managed. The objective of reviewing the constitutional arrangements in respect of meetings is to improve the quality and equality of debates at meetings.

TRAFFORD COUNCIL

Report to: Scrutiny
Date: July 2024
Report for: Information

Report of: Executive Members for Highways, Environmental & Traded

Services; Communities and Safety & Climate Change

Report Title

Response to Scrutiny Committee Task & Finish Group – Events at Old Trafford

Summary

This report has been prepared following consideration of, and in response to, the Scrutiny Committee Task and Finish Group findings as detailed in the report dated 29 January 2024 in respect of events at the Old Trafford Stadium. Investigation by the Scrutiny Committee revealed a number of concerns, principally relating to parking, access and transportation.

Recommendation(s)

Scrutiny is asked to note the response.

Contact person for access to background papers and further information:

Name: Adrian Fisher Director of Growth & Regulatory Services

adrian.fisher@trafford.gov.uk

Chris Morris Director of Highways & Environment

chris.morris@trafford.gov.uk

Background Papers: None

Appendices: None

Relationship to Policy Framework	The desire to improve sustainable travel to football
/Corporate Priorities	matches aligns with the Corporate objective to address
•	our climate crisis.

Relationship to GM Policy or	The TFGM 2040 Transport Strategy supports modal
Strategy Framework	shift away from reliance on private cars.
Financial Implications	The direct financial implications on the Council arising from this report are relatively minor and can be accommodated within existing staff time / established budgets. A number of specific initiatives below will be funded from external support, e.g. TfGM. More broadly the presence of Manchester United within the Borough creates certain specific regulatory obligations for the Council – for example in terms of Stadium safety, licensing and parking. For the most part these operate on a cost-recovery basis. Conversely, the regular influx of 70,000 visitors into the area and wider City region has a significant economic benefit – especially in terms of the hospitality industry. In addition, the linkage between Manchester United, a major global brand, and Old Trafford creates profile and prominence for the area
Legal Implications	which could not be bought by conventional means. The Safety of Sports Grounds Act 1975 introduced a system of safety certification of sports grounds by local authorities.
	A safety certificate sets the permitted capacity for a sports ground together with the detailed terms and conditions with which the ground management must comply in order to operate the sports ground at its permitted capacity. Under the 1975 Act, a local authority is required to issue a safety certificate to a designated sports ground or to a regulated stand at a non-designated ground.
	The regulation & management of Highways is governed by the Highways Act 1980 and Traffic Management act 2004.
Equality/Diversity Implications	Dangerous or anti-social parking has a particular impact on those with restricted mobility or other accessibility problems.
Sustainability Implications	The Report considers how sustainable travel could be better promoted around Old Trafford Stadium.
Carbon Reduction Implications	Better use of public transport and less reliance on the private car will also assist in meeting Carbon reduction ambitions.
Resource Implications e.g. Staffing / ICT / Assets	No significant implications arising directly from this report. More broadly issues connected with Manchester United have day to day implications for staff within the Council's Highways and Regulatory services.
Risk Management Implications Health & Wellbeing Implications	None directly arising. The issues highlighted by the scrutiny committee link to the health and well being of the local community – these are addressed within the report.
Health and Safety Implications	Dangerous Parking connected with football matches has implications for the safety of other road users.

1.0 Background

- 1.1 In 2022 the Scrutiny Committee agreed to form a Task and Finish Group to look at the impact of Events at Old Trafford Football Ground upon the local Community and to look at ways that impact could be reduced. As part of this work a survey was sent to local residents and 438 responses were received. The main issues recorded included:
 - Reducing the reliance on car travel
 - Improving parking arrangements and information
 - Better integration of travel information for residents and visitors
 - Better liaison between the club and community.
 - Improving facilities for cycling
- 1.2 These issues were set out in a report by the Task and Finish group which was presented at the Executive meeting on 29 January 2024. This Report provides a detailed response to the matters raised.

2.0 Analysis and Commentary

- 2.1 Manchester United have played at the Old Trafford Stadium since 1910, aside from a ten year break during the second World war. Capacity at the ground has varied over time peaking at around 76,000 in the 1930's before dropping back significantly in the 1940's before reaching over 60,000 by the 1970's. The introduction of further safety regulation and ultimately the requirement for all seater stadia led to a reduction in capacity once again by the 1990's. A series of major redevelopments over the past thirty years has seen the capacity of the stadium rise to 74,879. Despite major stadium redevelopments elsewhere in the country, Old Trafford remains by some margin, the largest ground in the Premier League.
- 2.2 It is evident therefore that large crowds have been visiting Old Trafford for well over a hundred years; the name is synonymous with football and is well known at home and abroad because of the connection with Manchester United. Football is part of the character and heritage of the area and the regular influx of tens of thousands of fans can come as no surprise to residents or businesses.
- 2.3 However the benefits and challenges associated with large numbers of visitors inevitably varies over time as the nature of society and football also changes with the passing of each decade. There are some particular factors that have prompted a change in visitor patterns in recent years. These are set out below:

<u>The Closure of Railway Station.</u> Rail services have not used the Manchester United Halt since 2018 following health and safety concerns. As a consequence the Stadium is now poorly served by Rail – the nearest stations being at Trafford Park (1.3 miles) or Deansgate (2.1miles). Heavy Rail has a much larger passenger capacity than Metrolink – and so the closure of the Halt has inevitably placed greater pressure on to other travel modes – and to areas further away from the ground.

<u>The Covid Pandemic</u>. The onset of the pandemic saw severe restrictions on mass gatherings between March 2020 and July 2021 – impacting both the 2019/20 and 2020/21 football seasons. When spectators returned, new patterns of behaviour were adopted, reflecting concerns over infection – resulting in an increased use of car travel. This in turn prompted a spate of inappropriate and anti-social parking in several locations near the stadium. Despite the substantive end of Covid risks, this pattern of travel has been slow to revert back to its pre-pandemic picture.

<u>Train Service Limitations</u>. The United fan base appears to be as broad as ever with many supporters travelling over distance to attend games. Last trains to common destinations such as London, Edinburgh or Glasgow leave Manchester in the early evening – making train travel unattractive for late afternoon and evening fixtures. In addition, a succession of

train strikes have been ongoing across the network since June 2022 – leading to unreliable or cancelled services. This factor has further impeded modal shift to rail travel.

Expansion of Metrolink The expansion of Metrolink with the opening of the route to the Trafford Centre in March 2020 has created new opportunities for travel to the ground. The Station at Wharfside is now the closest to the stadium – situated less than 500m walk away. Although the full operation of the line was slow to become established, given its opening at the onset of the pandemic, the addition of a second line in the locality helps to spread visitor impacts. In due course the implementation of the wider Bee Network with bus franchising and integrated ticketing across different transport modes, should also broaden travel opportunities.

2.4 These different factors have evidently had an impact on the local community in recent years – however the changing transport environment also now presents an opportunity to address some of these in a more coordinated fashion. This is discussed further in the next section.

3.0 Response to Recommendations

- 3.1 Following their investigations, the Task and Finish group identified 12 principal recommendations. A response to each of these is set out below.
- 3.2 <u>Recommendation 1: Red Routes</u> Support plans to classify certain roads around Manchester United as red routes.

The Council have been in discussions with TfGM since 2019 with intentions to propose Red Route schemes in Trafford

 Red routes are designed to enhance the experience of all road users by improving journey times and bus reliability while reducing congestion and improving air quality through managing start/stopping vehicle movements.

Trafford set out proposals for a Red Route on the A56 from junction 7 of the M60 to the boundary with Manchester City Council (including White City Circle), also, a Red Route Clearway on the A5081 from junction 9 of the M60 to White City Circle. These plans for parts of the busy A56 and A5081 roads in Stretford and Trafford Park would also provide a safer environment for people, walking, cycling, wheeling and driving, by discouraging obstructive and dangerous parking

These were shared for comment and approval to go out to Statutory Traffic Regulation Order consultation within Trafford with:

- Trafford Highways Team and TfGM
- Trafford Director and Corporate Director
- Trafford Executive responsible for Highways
- Trafford Leader
- Local Clirs

The Red Route Traffic Regulation Order (TRO) consultation launched on Monday 18 March 2024. Any comments/objections to the proposals, together with the grounds on which they are made, were to be sent, in writing by Monday 8 April 2024. Communication announcing this consultation was made via a press release and social media. Currently the Traffic Management team is reviewing all feedback from the consultation and will be producing an updated report with a recommended way forward for the Executive to consider.

The costs of establishing the red route are met by funding from TFGM; any fines accrued via enforcement will be used to offset the related operating costs or invested back into local transportation measures.

3.3 Recommendation 2: Modal Shift - Work with Manchester United over time to reduce the number of spectators arriving by car, noting that there are currently around 16,000 cars not able to park at Old Trafford

Trafford are committed to modal shift and will be collaborating with Manchester United together with TfGM to promote behavioural change and reduce car dependency. The loss of the rail halt remains a factor in patters of travel and it is very unlikely that this facility will reopen in the foreseeable future. Consequently effort is focussed around better use of Metrolink and buses.

In the longer term opportunities to promote better accessibility by public transport will be fully explored as part of the potential redevelopment of the stadium.

3.4 <u>Recommendation 3: Shuttle Buses</u> - Work with TFGM to extend the Shuttle service and the possibility of providing car parks further away from the ground, for example within Trafford Park

The shuttle bus service has continued during the current season and extension of the service is being explored for the forthcoming season. The operation and management of the buses requires care and coordination to ensure it does not pose problems at the busiest periods of ingress or egress.

The Shuttle buses are currently funded by TFGM rather than Manchester United. A similar system of shuttle buses successfully operates from the Etihad Stadium, but it should be noted that this is funded by Manchester City

3.5 Recommendation 4: Parking - Request Manchester United to provide a list of all genuine car parking facilities to fans they have.

Manchester United will be looking to provide details of genuine parking provision as part of its newsletter, on its website and other communications as appropriate.

3.6 <u>Recommendation 5: Parking</u> - Work with Manchester United and TFGM to see whether car parking facilities for games are highlighted on Google Maps, Waze, or other mapping apps

As above the provision of parking and communicating the locations via appropriate communication platforms and APPS will be actively worked on by TfGM and Manchester United. Several car parks are already highlighted on such maps.

3.7 <u>Recommendation 6: Traffic Data</u>. Look to link to TFGM's live Traffic Data and Manchester United information from the Council website and social media accounts.

TFGM provide bespoke information on match days to inform the Clubs management of the ground – as traffic or travel disruption has a direct linkage to rates of ingress or egress at the stadium. The form of this data is currently within a platform that does not facilitate its wider distribution. There are thus some technical issues that need to be explored and if necessary, overcome. Ongoing assessment and sharing of traffic data will be continuing to enable appropriate action to be taken when needed by the travelling public. Alongside steps can be taken to ensure visitors are aware of other existing traffic and transport alert systems that are free to use.

3.8 <u>Recommendation 7: Awareness</u> - Spread awareness of the monthly newsletter to ensure people are made aware of when matches are being held.

Awareness of the monthly newsletter and uses of other communication tools will be utilised to ensure that the match fixtures are effectively communicated to all those who may be affected. The Council's communications team has a new dedicated officer handling place-based issues – and is working to expand its social media influence. This provides an opportunity to reach those who are either new to the area or who had no previous engagement on Club related matters.

3.9 Recommendation 8: Cycling - Look at the option to run a secure bike storage trial with Manchester United to see if it increases cycling to matches, and if positive, encourage Manchester United to commit to further provision of safe, secure cycle parking facilities on site.

The active travel improvements installed in and around Old Trafford over the past 18 months mean that cycling to the locality is easier and safer than in the past. Manchester Utd currently provide bicycle parking on conventional stands at the N2, E2 and W2 car parks. This provision is better than certain clubs in the premier league – but others go further still. For example, Liverpool FC operate a cycle hub where bicycles can be stored under the supervision of Club stewards. Secure bike storage trials will be explored with Manchester United and TfGM as this will capitalise on recent active Travel investment and will benefit. modal shift.

3.10 Recommendation 9: Parking - Work with TFGM and the Trafford Centre with a view to utilising the parking spaces at the Trafford Centre for Match Day Parking.

The Trafford Centre has previously discouraged match day parking at its (free) car parks – especially as it appeared many visitors were not using the shops and services of the centre. The optimum position is where fans utilise the many food and beverage offers before or after a match – or alternatively some group members stay and shop while other watch the football.

There is a clear opportunity for mutually beneficial leisure activities to take place – and ones that make the best use of both available car parks and the proximity of the Trafford Park Metrolink line. The Council has regular meetings with the Trafford Centre and further discussion on a suitable approach to match day parking is planned.

There is also an existing official Metrolink Park and Ride facility off Westinghouse Road adjacent to Parkway Metrolink Stop, which is convenient for use on Match days.

3.11 <u>Recommendation 10: Traffic Data</u> - Ensure that the monitoring data from Manchester United Traffic Management Plan be shared with Ward Councillors.

Sharing of monitoring data from the Traffic Management Plan can be shared with Ward Councillors when made available

3.12 Recommendation 11: Community Liaison - Support the continuation of the regular meetings between Manchester United and ward Councillors and that performance data from the Traffic Management Plan be shared at those meetings.

Manchester United currently hold meetings with Ward Councillors – and also other ad hoc meetings with community groups. This provides an opportunity for the sharing of information and There is an ongoing commitment to continue the meetings that already take place between Manchester United, TfGM and Trafford Council so that all parties are

brought into discussions around transportation. Such liaison also ensures traffic management is monitored and changes made to traffic arrangements as necessary.

3.13 <u>Recommendation 12: Resident Issues</u> - Support the reforming of the task and finish group to look at significant issues by residents if they occur.

Should any significant issues occur going forward relative to the parking and traffic management associated with match days there is a commitment to reform a suitable task and finish group to look at the impacts of such issues with the potential to look at solutions that all parties can contribute to.

4.0 Next Steps

- 4.1 The Council continues to work closely with Manchester United over the management of the ground and its environs. The Council has ongoing duties and obligations in terms of stadium safety, highways, parking and community safety and therefore the matters highlighted by the Task & Finish Group will remain under sharp focus.
- 4.2 As has been widely reported, Manchester United are considering making significant changes to their Stadium and environs. Should such plans come to fruition, matters such as access and transport will be central to those proposals.

5 Reasons for Recommendation

In order to address the matters highlighted by the Scrutiny Task & Finish Group.

Key Decision No

If Key Decision, has 28-day notice been given? n/a

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[CORPORATE] DIRECTOR'S SIGNATURE (electronic).....

To confirm that the Financial and Legal Implications have been considered and the Corporate Director has cleared the report prior to issuing to the Executive Member for decision.

Appendices: None



TRAFFORD COUNCIL

Report to: Scrutiny Committee

Date: 03/06/2024

Report for: Update and Information

Report of: Cllr Joanne Harding, Executive Member for Finance, Change

& Governance

Report author: Simon Davis, Head of Customer Services, Libraries and

Culture

Report Title

Access to Council Services

Summary

This report contains the Executive's response to the Chair of Overview and Scrutiny's report to Executive in December 2023. Which includes an overview of how the recommendations will be addressed and how this links with other ongoing work.

Recommendation(s)

Scrutiny is asked to -

- 1. Note the contents of this report
- 2. Note the improvement plan for updating the Council Website
- 3. Note the communication to all colleagues regarding contact details being updated.

1. Background

- 1.1 Scrutiny reported to the Executive in December 2023 with recommendations to improve access to Council services, the full report can be found online (Public Pack)Agenda Document for Executive, 11/12/2023 18:30 (trafford.gov.uk)
- 1.2 The recommendations within the report are
 - a) That the Council should ensure that no phone number is visible on the website or given out by Customer Services unless a clear guarantee of service relating to that number has been agreed with that department. This guarantee should include that the facility to leave a message if the call is not answered should exist, and that every message left will be responded to within NN hours. If this service level is not possible for a department, their number should not be made available to the public.
 - b) That all Departments do a sweep of their website to ensure pages are up to date with accurate contact information to reduce the residents' need to contact the Council via phone or email and that clear time scales for responses are in place.
 - c) That all Departments within the Council regularly check staff phone numbers posted on the internet are correct. Furthermore, ensure that the

- numbers are active, consistently staffed and/or have voicemail inboxes that are checked on a regular basis.
- d) That all public phone numbers for contacting services by the public have an out of office message, which provides a team inbox email where contact can be made.
- e) That a Council-wide policy be developed that outlines the expectation for teams to be contactable by residents, other Council Services and that this policy includes time scales to manage customer contacts.
- f) To identify where existing and new technology can be utilised to make access to services easier for residents. For example, online forms parking permits application.

2 Executive Response

- 2.1 Access to Council services by residents is an important aspect of effective service delivery, currently the ways for residents to contact the council vary depending on the service area required and the contact method.
- 2.2 Digital self-service via the website is provided in 3 main ways -
 - CRM system used for Environmental Services, Pest Control, Blue Car Badge and Feedback. The CRM system enables various processes to be completed end-to-end digitally, e.g. reporting a missed bin or pot hole, applying for Blue Car Badge or booking an appointment with Pest Control.
 - 2. Service specific online system/portal, e.g. Council Tax, Planning, Libraries and Housing Options. These systems allow residents to access information and manage their accounts with the specific service. The specific functionality will vary between services.
 - 3. Webforms are widely used across the website to enable residents to supply information and/or make enquiries. The majority of webforms will deliver the information/enquiry to the relevant team via email.
- 2.3 The Access Trafford Contact Centre provides customer service via the phone for Council Tax, Benefits, Planning, Pest Control, Tree Unit, Libraries, Blue Car Badges and Adult Social Care (including finance). For all these service areas there are agreed processes to enable enquiries to be dealt with or referred to the back office via the appropriate system. Additionally, the Access Trafford Contact Centre also answers the calls to the Council's general number (912 2000), the service provided for these calls is limited to providing information from the website and/or transferring to relevant team during normal working hours.
- 2.4 The AMEY Contact Centre provides customer service via the phone for the Environmental Services delivered by AMEY, including Parks, Highways and Waste Management.
- 2.5 Both Contact Centres monitor performance and are able to report on this.
- 2.6 All other teams and services handle phone enquiries directly and have limited reporting capabilities.
- 2.7 Email service The vast majority of public emails will be sent directly to team mailboxes or individuals and therefore managed within services. The Access Trafford Contact Centre manages the general Council email address (access.trafford@trafford.gov.uk), the service provided by email is mainly signposting to the website or forwarding to the relevant team and advising the resident.

3. Ongoing work and plans

3.1 During 2024/25 there are several workstreams taking place that will contribute to meeting these recommendations.

- 3.2 Corporate Plan Programme of work underway to introduce a new Corporate Plan, included within the programme is a workstream to review the content of the website. All Directorates are included in the review to ensure that all website content is reviewed and updated. The review is due to be completed by October 2024.
- 3.3 Right Care Right Person (RCRP) and Neighbourhood working These work programmes are reviewing the online information and contact details available via our website and other council information services to enable partner agencies to more accurately direct and refer residents to relevant Council services.
- 3.4 Implementing a new Content Management System (CMS) The CMS is used to manage web content and a project to introduce a new CMS (Drupal) is currently being led by IT and Digital. The new CMS will bring improved tools for managing and reviewing web content. The new CMS is due to be fully implemented by during 2025.
- 3.5 Unified comms project which is in the process of replacing current telephony platforms including the contact centre solution, replacing with modern technology to streamline and improve accessibility via phone.
- 3.6 Digital Strategy refresh This is underway, however will still have a digital first approach and the ambition of Trafford being a digital borough. For residents contacting the Council the aspiration is that the vast majority will self-service, either independently or with support from friends and family.
- 3.7 Digital Inclusion There is an ongoing and expanding focus on Digital Inclusion with the aim of ensuring that every resident can get online. The 2 main focuses for Digital Inclusion are skills and access and there is a partnership approach to delivery. Within the Council this is led by the Digital Inclusion Officer in the Inclusive Economy and Communities team with significant collaboration with Libraries and IT & Digital Inclusion will also be a key element of the Digital Strategy.
- 3.8 Customer Vision Plan to start work on this during 2024 and it will be closely aligned with the Digital Strategy ensuring a digital first approach where appropriate.
- 3.9 Customer Vision will aim to set out corporate expectations and minimum requirements to ensure accessibility for residents using all platforms, which aims to address points d and e in part one of this report.
- 3.10 Using available data from customer surveys and feedback to help shape and improve accessibility and processes.

4. Recommendations

Scrutiny is asked to -

- 1. Note the contents of this report
 - 2. Note the improvement plan for updating the Council Website
 - 3. Note the communication to all colleagues regarding contact details being updated



Trafford Scrutiny Committee 2024/25 Work Programme

Wednesday 10th July 2024 – 6:30pm, Committee Rooms 2&3, Trafford Town Hall

Report submission deadline – midday Tuesday 2nd July 2024

Item	Information	Executive Member(s)	Lead Officer(s)	Comments
Leaders Priorities 2024/25	To receive a report from the Leader of the Council's Priorities and the Corporate Plan 2024/27	The Leader	Sara Saleh	
Constitutional Working Group report	To receive a report of the Constitutional Working Group		Dominique Sykes	
Executive Response to Scrutiny T&F Group report on Old Trafford	To receive a response from the Executive following submission of the T&F group report from the Committee to the Executive meeting 29 th January 2024	Executive Member for Highways, Environmental & Traded Services	Adrian Fisher and Chris Morris	
Executive Response to Scrutiny Access to Council Services Report	To receive a response from the Executive following submission of the report from the Committee to the Executive meeting 11 th December 2023	Executive Member for Finance, Change & Governance	Simon Davis	
Reducing Car Dependency T&F Group report	To consider the interim T&F Group report for submission to the Executive			

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Committee Work	To Agree the Committee work	N/A	
Programme 2024/25	programme for the year.		

Wednesday 18 September 2024 – 6:30pm, Committee Rooms 2&3, Trafford Town Hall

Report submission deadline - midday on Tuesday 10 September 2024

Item	Information	Executive Member(s)	Lead Officer(s)	Comments

Wednesday 6 November 2024 – 6:30pm, Committee Rooms 2&3, Trafford Town Hall

Item	Information	Executive Member(s)	Lead Officer(s)	Comments	
Budget Presentation	To receive an outline of the budget position for 2024/25 to inform the Budget Scrutiny process	Executive Member for Finance, Change, and Governance	Director of Finance and Systems		

Budget Scrutiny

There are two Budget Scrutiny sessions scheduled for the 25 November and 27 November 2024. Discussions at these sessions, will help formulate the Scrutiny Committee's Budget Scrutiny report to the Executive (To be presented to Scrutiny at the 22 January 2025 meeting).

Wednesday 22 January 2025 – 6:30pm, Committee Rooms 2&3, Trafford Town Hall

Report submission deadline – midday on Tuesday 14 January 2025

Item	Information	Executive Member(s)	Lead Officer(s)	Comments
2024/25 Budget Scrutiny Report	A report produced by the Scrutiny Committee providing its recommendations on the 2025/26 Budget Proposals.	N/A – Report of the Scrutiny Committee		

Wednesday 12 March 2025 – 6:30pm, Committee Rooms 2&3, Trafford Town Hall

Report submission deadline – midday on Tuesday 4 March 2025

Item	Information	Executive L	Lead Officer(s)	Comments	≓ P
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Ongoing Task and Finish work				
Item	Information	Executive Member(s)	Lead Officer(s)	Comments
Scrutiny Review				

Key

Scheduled	To be scheduled	Not to be considered

Item Prioritisation				
Title	Outline	Importance	Impact	Details
Housing development and	To look at opportunities for housing	4	2/3	This item was suggested by Councillor
stimulating housing	development in Trafford starting with			Carter in March 2023.
development.	Brown field areas and see whether all			Look at Places for Everyone and Trafford's
	possibilities have been considered.			Housing Strategy.
	How brown field sites can be made more			
	attractive to prospective developers.			
Highway Infrastructure	To look at the scoring matrix system for			Councillor Jones suggested this in March
Asset Management Plan	road repairs and other areas of highways.			2024, and was supported by other
(HIAMP)				Members.
Traffic Regulation Order				
Process and Assessment				
Matrixes				
Duration and Duplication of	To assess the Council's ability to govern			Suggested by Councillor Carter – March
Roadworks	Trafford's roadworks, timeline of roadworks			2024
Leaf Clearing				Raised by Councillor Frass at the January
				2024 meeting
Old Trafford Parking				Suggested by Councillor Walsh in March
Service				2024
Travellers	To look at the issues around supporting the			
	travelling community in areas of Trafford.			
IT Investments and				Councillor Carter raised this topic
Performance				

Damp and Mould response	To invite back colleagues from housing providers who attended in September 2023, to discuss the enquiries and promises made. Wider feedback about the issues, resident feedback.	Councillor Axford raised issues with L&Q which had remained Bring back to one meeting (?) – whole meeting. Branching out to further issues. Or a smaller meeting – with the biggest two (?)
Bee Network	To invite colleagues from the GMCA in to discuss the Bee Network once it has been rolled out in Trafford as part of Tranche 3. Implications of the changes – and the bus role out. School bus provision in Trafford. School travel patrols, schools etc. (possible T&F group) Active Travel Schemes and the funding	Councillor Axford raised this item and would come later in the Municipal year (Jan or March?) Combine as one meeting – September 24?
Corporate Plan	Likely to come to the Committee.	September
Culture, Sport and Heritage Strategy		Councillor Axford
Engagement with residents		Councillor Axford
EV Charging		Councillor Coggins suggested. Scrutiny on how little has changed.

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Council's Banking	How the Council makes decisions on where it puts it money, ethical banking.	A&A possibly (?)	ent P
Streetscape issues / leaf clearing		Councillor Frass & Hartley mentioned	ack Pa

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